

RICHARD L. KALMANS, DDS

*Going the Extra Mile to Give You
Excellent Dental Care*

Dear Patients and Friends,

We truly hope you and your family are in good health during these challenging times. We're happy to announce our office will reopen on June 15, 2020. Our staff will be reaching out to you to assist you with resuming your dental care. Please understand that we must initially prioritize appointments for patients with the most urgent dental needs. We will be scheduling patients to allow for social distancing and for proper disinfection of treatment rooms between patients. This will result in fewer appointment times available each day. Your patience and understanding are greatly appreciated.

We are taking extreme measures to ensure the very highest level of safety for our patients and staff to protect ourselves against the Covid-19 virus. We're implementing the following rigorous strict protocols and policies. **Please note the safety protocols patients must follow when they visit our office highlighted in yellow below:**

Greatly enhanced, stringent infection control and safety procedures to not only comply with, but to exceed recent Covid-19 guidelines and directives issued by the ADA and government agencies including:

- **Doctors and staff** - We will be screened each day for symptoms and elevated temperatures, which will be taken at the beginning of each day. We will wear appropriate enhanced PPE including N95 masks, face shields, disposable gowns, head/shoe coverings, and gloves at all times while in the office.
- **Screening Patients** – Within 24 hours of an appointment each patient will need to complete and submit a Covid-19 exposure questionnaire and medical history. Upon arrival, your temperature will be taken with a temporal thermometer. ***Patients are strongly encouraged to be tested for Covid-19 if the patient is symptomatic or has been exposed to someone who has tested positive for Covid-19.***
- **PPE and Face Covering for Patients** – All patients must wear a face mask in our office and use hand sanitizer provided upon entering our office and at other stations. If you don't have a face mask, please let us know in advance.

- **Social Distancing** – We're scheduling patients to allow for social distancing between patients. In order to reduce the time each patient will be in our reception area, we will follow these protocols:

Patients will be asked to text or call our office upon arrival from their cars.

Patients will be asked to wait in their cars or in the lobby until they receive a text or phone call telling them Dr. Kalmans is ready to see them. We will make every effort to bring you directly into the treatment room.

We kindly request that all patients come unaccompanied to their appointments. If there is a need for an aide or other companion, patients must call our office well in advance of the appointment.

We will ask you to provide a credit card number prior to your appointment and to make future appointments over the phone after your appointment.

- **Disinfection Measures** – In addition to our usual rigorous disinfection of our treatment rooms and bathrooms, we have taken these enhanced measures to ensure your and our staff's safety:

We purchased a new, state-of-art, high volume vacuum system, which will eliminate the potentially harmful aerosols generated during dental procedures.

We also purchased a new Air Purification and Filtration System for our office to clean the air of potentially harmful pathogens.

We have been here for you for over 30 years, and we're still here for you today. We promise that the quality of care you have come to expect from our practice will never change.

Please stay safe and please know we're grateful for your trust and patience in these very challenging times. All of us are looking forward to seeing you again soon.

Warmest regards and best wishes,

Dr. Rick Kalmans and staff

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